## **Dental Benefits**

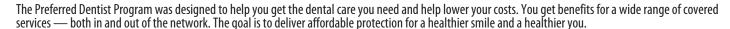
Savings, flexibility and service for healthier smiles.

## MetLife

**Overview of Benefits for: Hudson City School District** 

Original Plan Effective Date: 07/01/2017

**Network: PDP Plus** 



Coverage Type	<b>In Network</b> % of Negotiated Fee	<b>Out of Network</b> % of R&C Fee <sup>1</sup>
Type A - Preventive	100%	100%
Type B - Basic Restorative	80%	80%
Type C - Major Restorative	50%	50%
Type D - Orthodontia	50%	50%
Deductible: Per Individual	\$0 Applies to Type B & C services only	\$0 Applies to Type B & C services only
<b>Deductible:</b> Per Family	\$0 Applies to Type B & C services only	\$0 Applies to Type B & C services only
<b>Annual Maximum Benefits:</b> Per Individual	\$1500	\$1500
<b>Orthodontia Lifetime Maximum:</b> Per Individual	\$1000	\$1000
	Ortho applies to Child Only (Up to age 19)	
Dependent Age:	Eligible for benefits until the day that he or she turns 26.	

<sup>1.</sup> The Reasonable and Customary charge is based on the lowest of the: "Actual Charge" (the dentist's actual charge); or "Usual Charge" (the dentist's usual charge for the same or similar services); or "Customary Charge" (the 90th Percentile charge of most dentists in the same geographic area for the same or similar services as determined by Metlife).

#### **Understanding Your Dental Plans**

The Preferred Dentist Program is designed to provide the dental coverage you need with the features you want. Like the freedom to visit the dentist of your choice—in or out of the network.

Plan benefits for in-network services are based on the percentage of the negotiated fee - the fee that participating dentists have agreed to accept as payment in full.

Plan benefits for out-of-network services are based on the percentage of the Reasonable and Customary (R&C) charges. If you choose a dentist who does not participate in the network, your out-of-pocket expenses may be more, since you will be responsible for paying any difference between the dentist's fee and your plan's payment for the approved service.

### Once you're enrolled you may take advantage of online self-service capabilities with MyBenefits.

- Check the status of your claims
- · Locate a participating dentist
- Access MetLife's Oral Health Library
- Elect to view your Explanation of Benefits online

To register, just go to www.metlife.com/mybenefits and follow the easy registration instructions.

#### **Important Enrollment Information**

**Benefits Plan Effective Date:** Please see the enclosed cover sheet for specifics on your Plan's effective date.

#### **Important Enrollment Provisions:**

If Timely Request Is Made - A timely request for Personal Dental Expense Benefits is one that is made on or prior to the date thirty-one days after your Personal Benefits Eligibility Date.

If Late Request Is Made - If a request is not a timely request, it is a late request. If you make a late request for Personal Dental Expense Benefits, your Personal Dental Expense Benefits will become effective after you satisfy the waiting period(s) shown below. The waiting period begins on the date of your request.

Preventive Services	No waiting period
Basic Restorative Services (Fillings)	6 month waiting period
Basic - All Other Services	12 month waiting period
Major Services	24 month waiting period.
Orthodontic Services	24 month waiting period.

#### **Qualifying Event:**

Request to be covered, or to change your coverage, upon a Qualifying Event

If there is a Qualifying Event you may request to be covered, or to change your coverage, for Personal Dental Expense Benefits only within 31 days of a Qualifying Event. Such a request will not be a late request. Except for marriage or the birth or adoption of a child, you must give us proof of prior dental coverage under your spouse's plan if you are requesting coverage under This Plan because of a loss of the prior dental coverage. If you make a request to be covered for Personal Dental Expense Benefits or a request for change(s) in Personal Dental Expense Benefits within thirty-one days of a Qualifying Event, your Personal Dental Expense Benefits or the change(s) in Personal Dental Expense Benefits will become effective on the first day of the month following the date of your request, subject to the Active Work Requirement, and provided that the change in coverage is consistent with your new family status.

#### Selected Covered Services and Frequency Limitations\*

#### Type A - Preventive

#### **How Many/How Often:**

Oral Examinations	2 in a year
Full Mouth X-rays	1 in 60 months
Bitewing X-rays (Adult/Child)	1 in a year
Prophylaxis - Cleanings	2 in a year
Topical Fluoride Applications	1 in a year - Children to age 19
Space Maintainers	1 per lifetime per tooth area - Children up to age 19

#### Type B - Basic Restorative

#### **How Many/How Often:**

Sealants	1 in 60 months - Children to age 14
Amalgam and Composite Fillings	1 in 24 months.
Oral Surgery (Simple Extractions)	
Oral Surgery (Surgical Extractions)	
Other Oral Surgery	
Emergency Palliative Treatment	
General Anesthesia	

#### Type C - Major Restorative

#### **How Many/How Often:**

Crowns/Inlays/Onlays	1 per tooth in 10 years
Prefabricated Crowns	1 per tooth in 10 years
Repairs	1 in 12 months
Endodontics Root Canal	1 per tooth per lifetime
Periodontal Surgery	1 in 36 months per quadrant
Periodontal Scaling & Root Planing	1 in 24 months per quadrant
Periodontal Maintenance	2 in 1 year, includes 2 cleanings
Bridges	1 in 10 years
Dentures	1 in 10 years
Consultations	1 in 12 months
Implant Services	1 service per tooth in 10 years - 1 repair per 10 years

#### Type D – Orthodontia

- Dependent children up to age 19. Age limitations may vary by state. Please see your Plan description for complete details. In the event of a conflict with this summary, the terms of the certificate will govern.
- All dental procedures performed in connection with orthodontic treatment are payable as Orthodontia.
- Benefits for the initial placement will not exceed 20% of the Lifetime Maximum Benefit Amount for Orthodontia. Periodic follow-up visits will be payable on a monthly
  basis during the scheduled course of the orthodontic treatment. Allowable expenses for the initial placement, periodic follow-up visits and procedures performed in
  connection with the orthodontic treatment, are all subject to the Orthodontia coinsurance level and Lifetime Maximum Benefit Amount as defined in the Plan Summary.
- Orthodontic benefits end at cancellation of coverage

\*Alternate Benefits: Your dental plan provides that if there are two or more professionally acceptable dental treatment alternatives for a dental condition, your plan bases reimbursement, and the associated procedure charge, on the least costly treatment alternative. If you receive a more costly treatment alternative, your dentist may charge you or your dependent for the difference between the cost of the service that was performed and the least costly treatment alternative.

The service categories and plan limitations shown above represent an overview of your Plan of Benefits. This document presents many services within each category, but is not a complete description of the Plan. Please see your Plan description/Insurance certificate for complete details. In the event of a conflict with this summary, the terms of your insurance certificate will govern.

#### We will not pay Dental Insurance benefits for charges incurred for:

- Services which are not Dentally Necessary, those which do not meet generally accepted standards of care for treating the
  particular dental condition, or which We deem experimental in nature;
- 2. Services for which You would not be required to pay in the absence of Dental Insurance;
- 3. Services or supplies received by You or Your Dependent before the Dental Insurance starts for that person;
- 4. Services which are primarily cosmetic (For residents of Texas, see notice page section in your certificate).
- 5. Services which are neither performed nor prescribed by a Dentist except for those services of a licensed dental hygienist which are supervised and billed by a Dentist and which are for:
  - · scaling and polishing of teeth; or
  - fluoride treatments.

#### For NY Sitused Groups, this exclusion does not apply.

- Services or appliances which restore or alter occlusion or vertical dimension.
- 7. Restoration of tooth structure damaged by attrition, abrasion or erosion.
- 8. Restorations or appliances used for the purpose of periodontal splinting.
- 9. Counseling or instruction about oral hygiene, plague control, nutrition and tobacco.
- 10. Personal supplies or devices including, but not limited to: water piks, toothbrushes, or dental floss.
- 11. Decoration, personalization or inscription of any tooth, device, appliance, crown or other dental work.
- 12. Missed appointments.
- 13. Services

6.

- covered under any workers' compensation or occupational disease law;
- covered under any employer liability law;
- for which the employer of the person receiving such services is not required to pay; or
- received at a facility maintained by the Employer, labor union, mutual benefit association, or VA hospital.

#### For North Carolina and Virginia Sitused Groups, this exclusion does not apply.

- 14. Services paid under any worker's compensation, occupational disease or employer liability law as follows:
  - for persons who are covered in North Carolina for the treatment of an Occupational Injury or Sickness which are paid
    under the North Carolina Workers' Compensation Act only to the extent such services are the liability of the employee,
    employer or workers' compensation insurance carrier according to a final adjudication under the North Carolina Workers'
    Compensation Act or an order of the North Carolina Industrial Commission approving a settlement agreement under the
    North Carolina Workers' compensation Act;
  - or for persons who are not covered in North Carolina, services paid or payable under any workers compensation or occupational disease law.

#### This exclusion only applies for North Carolina Sitused Groups.

- 15. Services:
  - for which the employer of the person receiving such services is not required to pay; or
  - received at a facility maintained by the Employer, labor union, mutual benefit association, or VA hospital.

#### This exclusion only applies for North Carolina Sitused Groups.

16. Services covered under any workers' compensation, occupational disease or employer liability law for which the employee/or Dependent received benefits under that law.

#### This exclusion only applies for Virginia Sitused Groups.

- 17. Services:
  - for which the employer of the person receiving such services is not required to pay; or
  - received at a facility maintained by the policyholder, labor union, mutual benefit association, or VA hospital.

#### This exclusion only applies for Virginia Sitused Groups.

- 18. Services covered under other coverage provided by the Employer.
- 19. Temporary or provisional restorations.
- 20. Temporary or provisional appliances.
- 21. Prescription drugs.
- 22. Services for which the submitted documentation indicates a poor prognosis.
- 23. The following when charged by the Dentist on a separate basis:
  - claim form completion;
  - infection control such as gloves, masks, and sterilization of supplies; or
  - local anesthesia, non-intravenous conscious sedation or analgesia such as nitrous oxide.
- 24. Dental services arising out of accidental injury to the teeth and supporting structures, except for injuries to the teeth due to chewing or biting of food.

#### For NY Sitused Groups, this exclusion does not apply.

- 25. Caries susceptibility tests.
- 26. Other fixed Denture prosthetic services not described elsewhere in this certificate.
- 27. Precision attachments, except when the precision attachment is related to implant prosthetics.
- 28. Adjustment of a Denture made within 6 months after installation by the same Dentist who installed it.
- 29. Fixed and removable appliances for correction of harmful habits.
- 30. Appliances or treatment for bruxism (grinding teeth), including but not limited to occlusal guards and night guards.<sup>1</sup>
- 31. Diagnosis and treatment of temporomandibular joint (TMJ) disorders. This exclusion does not apply to residents of Minnesota. 1
- 32. Repair or replacement of an orthodontic device.
- 33. Duplicate prosthetic devices or appliances.
- 34. Replacement of a lost or stolen appliance, Cast Restoration, or Denture.
- 35. Intra and extraoral photographic images.

36. Services or supplies furnished as a result of a referral prohibited by Section 1-302 of the Maryland Health Occupations Article. A prohibited referral is one in which a Health Care Practitioner refers You to a Health Care Entity in which the Health Care Practitioner or Health Care Practitioner's immediate family or both own a Beneficial Interest or have a Compensation Agreement. For the purposes of this exclusion, the terms "Referral", "Health Care Practitioner", "Health Care Entity", "Beneficial Interest" and Compensation Agreement have the same meaning as provided in Section 1-301 of the Maryland Health Occupations Article.

This exclusion only applies for Maryland Sitused Groups

<sup>&</sup>lt;sup>1</sup>Some of these exclusions may not apply. Please see your plan design and certificate for details.

#### **Common Questions ... Important Answers**

#### Who is a participating dentist?

A participating, or network, dentist is a general dentist or specialist who has agreed to accept negotiated fees as payment in full for covered services provided to plan members, subject to any deductibles, copayments, cost sharing and benefit maximums. Negotiated fees typically range from 15-45% below the average fees charged in a dentist's community for the same or substantially similar services.\*

In addition to the standard MetLife network, your employer may provide you with access to a select network of dental providers that may be unique to your employer's dental program. When visiting these providers, you may receive a better benefit, have lower out-of-pocket costs and/or have access to care at facilities at your worksite. Please sign into MyBenefits for more details.

\* Based on internal analysis by MetLife. Savings from enrolling in a dental benefits plan will depend on various factors, including the cost of the plan how often members visit participating dentists and the cost of services rendered. Negotiated fees are subject to change.

#### How do I find a participating dentist?

There are thousands of general dentists and specialists to choose from nationwide --so you are sure to find one that meets your needs. You can receive a list of these participating dentists online at www.metlife.com/dental or call 1-800-275-4638 to have a list faxed or mailed to you.

#### What services are covered by my plan?

All services defined under your group dental benefits plan are covered. Please review the enclosed plan benefits summary to learn more.\*

\*The information in this document represents an overview of your plan benefits, but is not a complete description of the plan. Before making any purchase or enrollment decision you should review the certificate of insurance which is available through MetLife or your employer. In the event of a conflict between this overview and your certificate of insurance, your certificate of insurance governs.

#### May I choose a non-participating dentist?

Yes. You are always free to select the dentist of your choice. However, if you choose a non-participating (out-of-network) dentist, your out-of-pocket costs may be higher.

#### Can my dentist apply for participation in the network?

Yes. If your current dentist does not participate in the network and you would like to encourage him or her to apply, ask your dentist to visit www.metdental.com, or call 1-866-PDP-NTWK for an application.\* The website and phone number are for use by dental professionals only.

\* Due to contractual requirements, MetLife is prevented from soliciting certain providers.

#### How are claims processed?

Dentists may submit your claims for you which means you have little or no paperwork. You can track your claims online and even receive email alerts when a claim has been processed. If you need a claim form, visit www.metlife.com/dental or request one by calling 1-800-275-4638.

#### Can I get an estimate of what my out-of-pocket expenses will be before receiving a service?

Yes. You can ask for a pretreatment estimate. Your general dentist or specialist usually sends MetLife a plan for your care and requests an estimate of benefits. The estimate helps you prepare for the cost of dental services. We recommend that you request a pre-treatment estimate for services in excess of \$300. Simply have your dentist submit a request online at www.metdental.com or call 1-877-MET-DDS9. You and your dentist will receive a benefit estimate for most procedures while you are still in the office. Actual payments may vary depending upon plan maximums, deductibles, frequency limits and other conditions at time of payment.

#### Can MetLife help me find a dentist outside of the U.S. if I am traveling?

Yes. Through international dental travel assistance services\* you can obtain a referral to a local dentist by calling +1-312-356-5970 (collect) when outside the U.S. to receive immediate care until you can see your dentist. Coverage will be considered under your out-of-network benefits.\*\* Please remember to hold on to all receipts to submit a dental claim.

\*International Dental Travel Assistance services are administered by AXA Assistance USA, Inc. (AXA Assistance). AXA Assistance provides dental referral services only. AXA Assistance is not affiliated with MetLife and any of its affiliates, and the services they provide are separate and apart from the benefits provided by MetLife. Referral services are not available in all locations.

\*\* Refer to your dental benefits plan summary for your out-of-network dental coverage.

#### How does MetLife coordinate benefits with other insurance plans?

Coordination of benefits provisions in dental benefits plans are a set of rules that are followed when a patient is covered by more than one dental benefits plan. These rules determine the order in which the plans will pay benefits. If the MetLife dental benefit plan is primary, MetLife will pay the full amount of benefits that would normally be available under the plan. If the MetLife dental benefit plan is secondary, most coordination of benefits provisions requires MetLife to determine benefits after benefits have been determined under the primary plan. The amount of benefits payable by MetLife may be reduced due to the benefits paid under the primary plan.

#### Do I need an ID card?

No, You do not need to present an ID card to confirm that you are eligible. You should notify your dentist that you are enrolled in a MetLife Dental Plan. Your dentist can easily verify information about your coverage through a toll-free automated Computer Voice Response system.

#### Do my dependents have to visit the same dentist that I select?

No. You and your dependents each have the freedom to choose any dentist.

#### If I do not enroll during my initial enrollment period can I still purchase Dental Insurance at a later date?

Yes, employees who do not elect coverage during their 31-day application period may still elect coverage later. Dental coverage would be subject to the following waiting periods.

- No waiting period on Preventive Services
- 6 months on Basic Restorative (Fillings)
- 12 months on all other Basic Services
- 24 months on Major Services
- 24 months on Orthodontia Services (if applicable)

The information contained herein is a summary of the provisions of a MetLife Dental Plan. For complete terms and provisions of the plan, please see your certificate of insurance, the terms of which shall govern in all instances.



www.metlife.com/mybenefits

### Learn More about Your MetLife Benefits

#### MetLife benefits information right from your desktop

The MyBenefits web site is a quick and easy way for you to get the information you need about your MetLife benefits — all in one place. Log in at www.metlife.com/mybenefits to see how we've taken personalization and integration to a new level.

#### Personalized homepage to all your MetLife benefits

Get more information on your MetLife benefits, where you can link to detailed coverage information and can perform tasks, such as:



Dental Plans – Easily find a participating dentist or view your benefits, copay or coinsurance amount, and claims\* online. Plus, you will have access to our extensive Oral Health Library to research important dental topics.

**Dental ID cards** are available online for you to download and

print at your convenience\*. Cards contain your name, employer's name and group number. Also included are MetLife's claims submission address,\* website address, customer service telephone number and a service number for International Dental Travel Assistance\*\*.

#### Additional MyBenefits features include:

- Planning tools that you can use to help you make informed decisions regarding your retirement, benefits coverage as well as other useful information for a variety of everyday topics.
- Forms and documents that you may need are located in the "Tools & Resources" area at the bottom of the MyBenefits home page for you to download.
- In the "News & Updates" section you'll find information from MetLife and your employer such as enrollment dates and new product offerings.
- Online claims tracking and email notifications called eAlerts, which will provide information regarding status changes to your claims for certain benefits.\*

The MetLife Mobile App is now available on the iTunes® App Store and Google Play.

Download the app, and use it to find a participating dentist, view your claims\* and to see your ID card.¹

Like most group benefit programs, benefit programs offered by MetLife contain certain exclusions, exceptions, waiting periods, reductions, limitations and terms for keeping them in force. Ask your MetLife group representative for complete details.

<sup>1</sup>Before using the MetLife Dental Mobile App, you must register at www.metlife.com/mybenefits from a computer. Registration cannot be done from your mobile device. Certain features of the MetLife Mobile App are not available for all MetLife Dental Plans.

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Metropolitan Life Insurance Company 200 Park Avenue New York, NY 10166 www.metlife.com

<sup>\*</sup>This feature is not available for members with a MetLife Dental HMO/Managed care plan.

<sup>\*\*</sup>AXA Assistance USA, Inc. provides Dental referral services only. AXA Assistance is not affiliated with MetLife, and the services and benefits they provide are separate and apart from the insurance provided by MetLife. Referral services are not available in all locations.

# Dental information available through the MetLife Mobile App

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## **MetLife**

## Viewing your dental plan just got easier with the MetLife Mobile App. 1

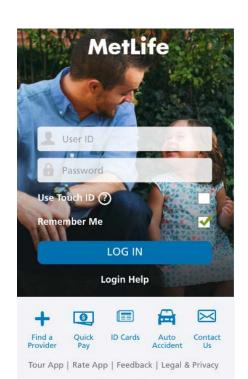
#### You can:

- ✓ Find a dentist
- ✓ Get estimates for most procedures
- ✓ View your plan summary
- ✓ View your claims
- Track your brushing and flossing
- √ View your ID card

It's easy! Search "MetLife" at iTunes App Store or Google Play to download the MetLife US Mobile App, or scan the QR codes. Search our network of thousands of dentists and specialists to find a provider near you.

Or log-in to MyBenefits to access your plan information.<sup>1</sup>

It's available 24 hours a day, seven days a week.







<sup>&</sup>lt;sup>1</sup> Certain features of the MetLife Mobile App are not available for all MetLife Dental plans. Before using the MetLife Mobile App, you must register at <a href="https://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a> from a computer. Registration cannot be done from your mobile device.

Like most group benefit programs, benefit programs offered by MetLife and its affiliates contain certain exclusions, exceptions, waiting periods, reductions, limitations and terms for keeping them in force. Please contact MetLife or your plan administrator for complete details.